

JULY 2012

MISSOURI
DEPARTMENT OF

LABOR MONTHLY DASHBOARD MEASURES

LAWRENCE G. REBMAN, DIRECTOR

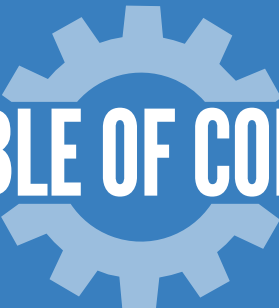


TABLE OF CONTENTS

JULY 2012

LABOR QUICK STATS	3
DIVISION OF EMPLOYMENT SECURITY	4
DIVISION OF WORKERS' COMPENSATION	5
STATE BOARD OF MEDIATION	5
DIVISION OF LABOR STANDARDS	6-7
MISSOURI COMMISSION ON HUMAN RIGHTS	7
WEBSITE & YOUTUBE HITS	8

UNEMPLOYMENT INSURANCE (UI)

Unemployment Rate: **7.2%**

Amount of Title XII Loans to the Unemployment Trust Fund: **\$569,342,298.98**

Trust Fund Balance: **\$106,899,679.28**

Number of Employers in the Shared Work Program: **455**

Number of Affected Employees in the Shared Work Program: **34,135**

SECOND INJURY FUND (SIF)

Second Injury Fund (SIF) Claims Filed in July: **684**

SIF Balance (as of last day of July): **\$11,667,668.59**

New Permanent Total Disability (PTD) Claims Paid: **1**

Total Amount Paid for New PTD Claims: **\$60,000.00**

Average Cost Paid on New PTD Claims: **\$60,000.00**

Number of awards (PTD Claims and Claims due to Uninsured Employers)
for which payments were due but held in July: **80**

First time payments which were due but held in July: **\$1,801,058.05**

Total Number of awards (PTD Claims and Claims due to Uninsured Employers)
for which payments were due but held in July: **335**

Total Amount of 1st Payments which were due but held in July: **\$19,883,337.22**

Total Number of Recipients receiving Scheduled PTD Benefits: **1,078**

WORKPLACE SAFETY

Potential Occupational Safety and Health Administration (OSHA) Fines Avoided by Missouri
Businesses through the Department's On-Site Consultations: **\$274,227**

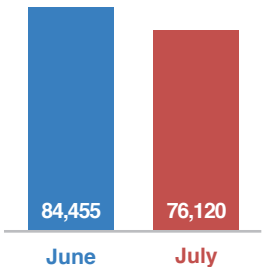
Mine Safety and Health Administration (MSHA) Fines Avoided by Employers through the
Department's Consultations: **\$102,960**

Number of Missouri Miners Trained: **142**

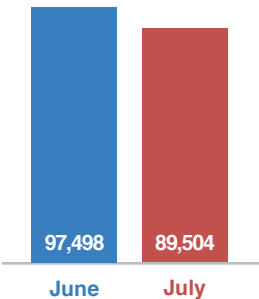
Number of Hazards Found at Missouri Mine Sites: **143**

Number of Miners Assisted by Hazards Removed: **866**

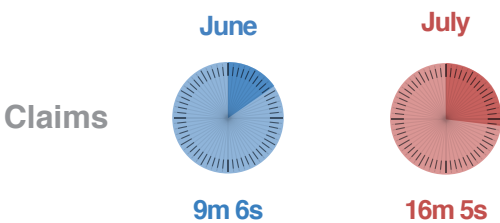
CALLS ANSWERED



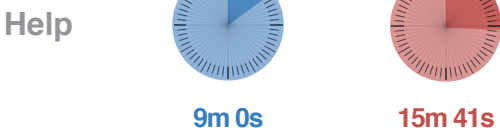
CALLS IN QUEUE



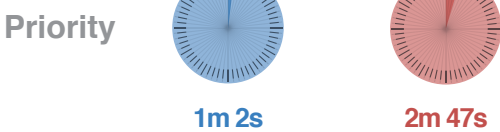
AVERAGE TIME CALLS IN QUEUE



Line to speak with a representative to file a new or renewed claim.

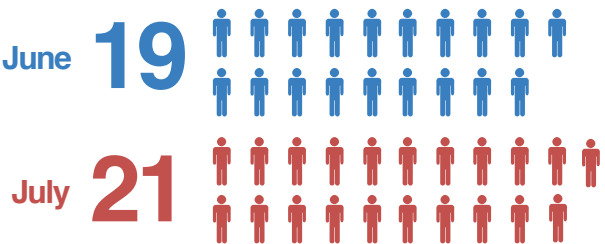


Line to speak with a representative about a question or issue with their claim



Line to change an address or PIN number, or for claimants who are asked to call in on a certain day

NUMBER OF PERSONS FOUND GUILTY OF UI FRAUD



UI CASES REFERRED FOR PROSECUTION



MONEY RECOVERED IN FRAUD*

June \$804,311 / July \$812,544 / YTD: \$6,707,810

*monthly totals are subject to change

MISCLASSIFIED WORKERS IDENTIFIED

June 754 / July 774 / YTD: 5,829

ACCOUNTS /EMPLOYERS WITH MISCLASSIFIED WORKERS

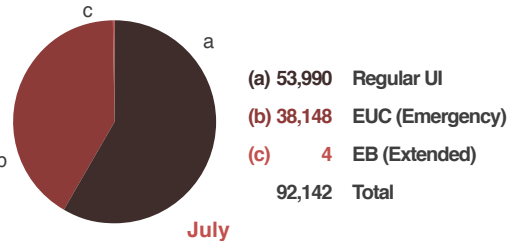
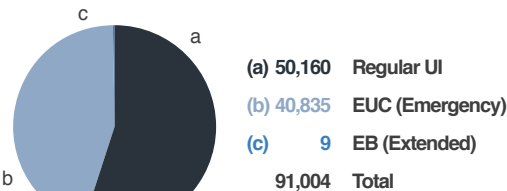
June 115 / July 125 / YTD: 931

ADDITIONAL TAXES OWED DUE TO MISCLASSIFICATION*

June \$8,364 / July \$247,808 / YTD: \$1,023,142

*monthly totals are subject to change

PEOPLE RECEIVING UNEMPLOYMENT INSURANCE BENEFITS



DELINQUENT UNEMPLOYMENT TAXES COLLECTED*



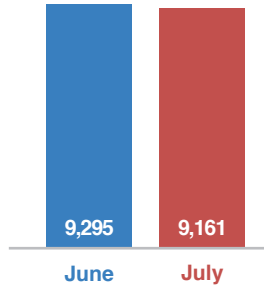
June 2011 \$21,316,753
June 2012 \$21,322,189

*updated quarterly

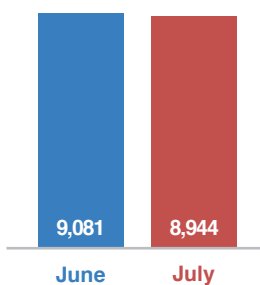
DIVISION OF WORKERS' COMPENSATION

John Hickey, Division Director

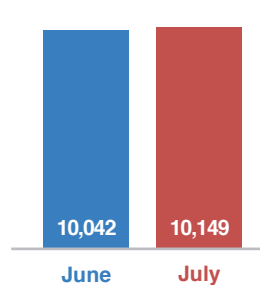
WORKPLACE INJURIES, FATALITIES (FROIs PLUS CLAIMS) REPORTED TO THE DIVISION



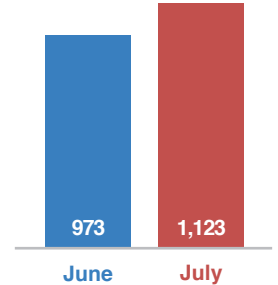
FIRST REPORTS OF INJURIES (FROIs) FILED



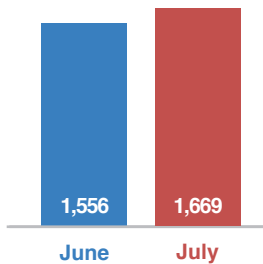
WORKERS' COMPENSATION CASES PROCESSED



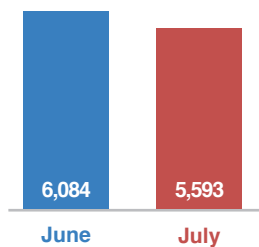
CLAIMS FOR COMPENSATION RESOLVED



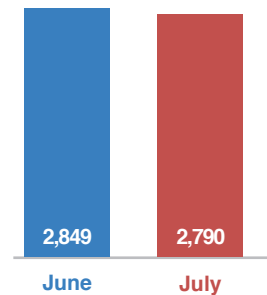
CLICKS ON "ARE YOU COVERED?" COVERAGE VERIFICATION SERVICE (CVS)



SEARCHES PERFORMED IN THE CVS



POLICY DETAIL INFORMATION REQUEST FROM CVS



STATE BOARD OF MEDIATION

Michael Pritchett, Acting Chairman

NUMBER OF PETITIONS FILED

June **2**
July **2**



ELECTIONS HELD

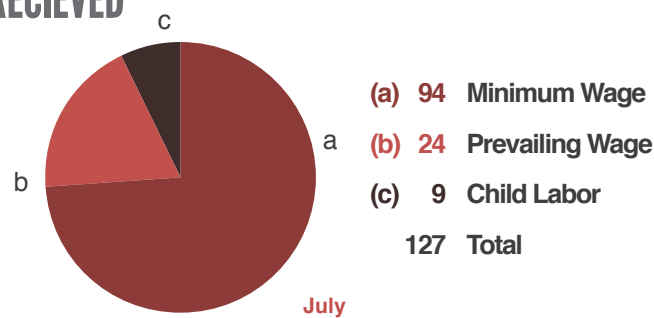
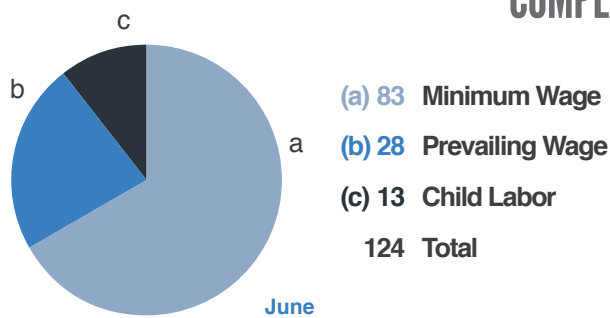
June **1**
July **0**



ELECTIONS RESULTING IN REPRESENTATION (NUMBER OF EMPLOYEES)

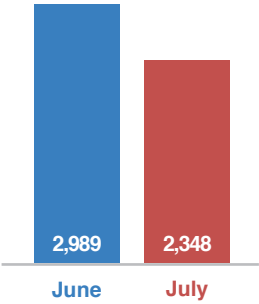
June **1 (46)**
July **0**

COMPLAINTS RECIEVED

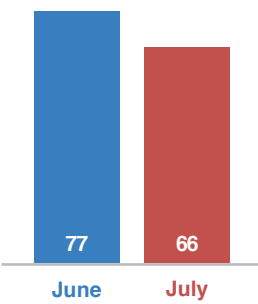


CALLS ANSWERED

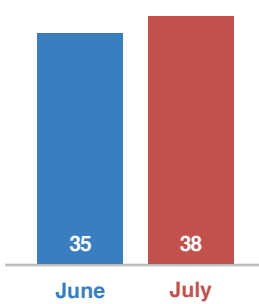
(Min. Wage, Prevailing Wage, Child Labor)



INVESTIGATIONS CLOSED



AVERAGE INVESTIGATOR CASELOAD

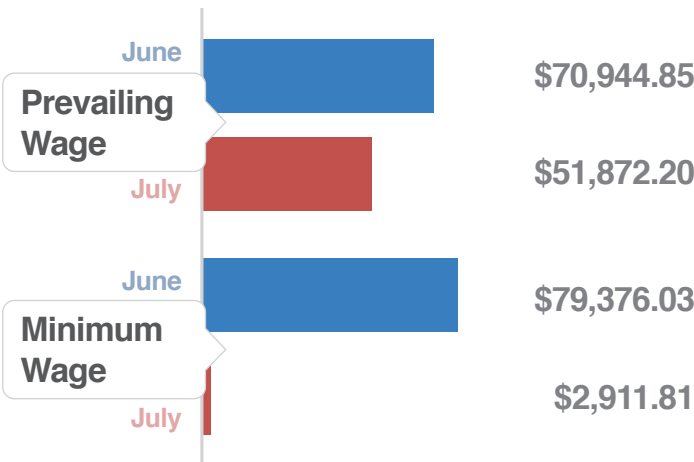


CASES REFERRED TO ATTORNEY GENERAL/PROSECUTOR

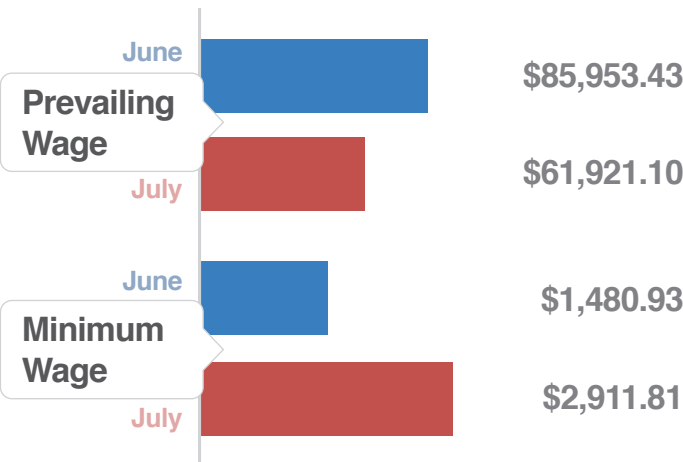


AMOUNT OF RESTITUTION ASSESED & COLLECTED

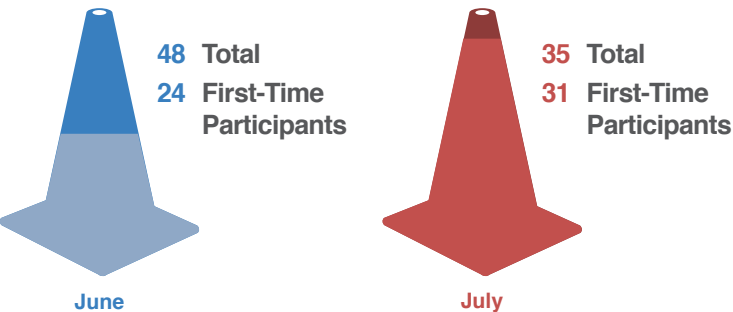
Restitution Assesed



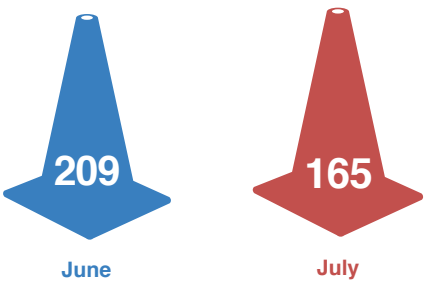
Restitution Collected



REQUESTS FOR SAFETY & HEALTH CONSULTATIONS



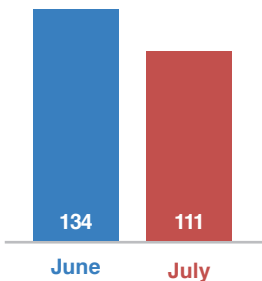
HAZARDS CORRECTED ON-SITE BY THE MISSOURI SAFETY & HEALTH CONSULTATION PROGRAM



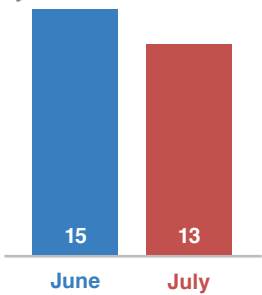
MISSOURI COMMISSION ON HUMAN RIGHTS

Alisa Warren, Executive Director

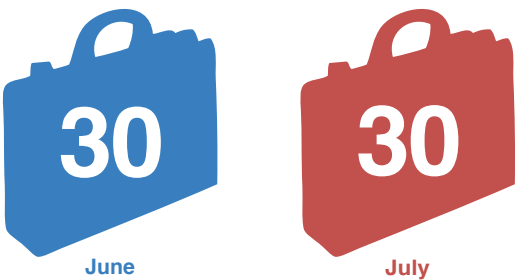
CASES CLOSED



CASES SETTLED
(includes conciliations, mediations, early resolutions)



AVERAGE INVESTIGATOR CASELOAD



RIGHT-TO-SUE LETTERS ISSUED

41 Within 180 Days
0 After 550 Days
57 Total

20 Within 180 Days
0 After 550 Days
26 Total



CASES SET FOR HEARING June 0 / July 0

CASES APPEALED IN CIRCUIT COURT June 1 / July 0

PARTICIPANTS IN OUTREACH/EDUCATION ACTIVITIES

	June	July
Participants	30	288
Sessions	2	2

WEBSITE HITS FOR SPECIFIC PAGES

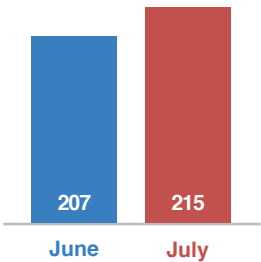
DIVISION OF WORKERS' COMPENSATION WEB HITS

	June	July
Workers' Compensation	9,242	9,421
Second Injury Fund	550	716

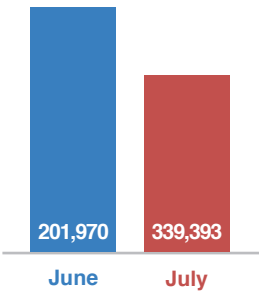
DIVISION OF LABOR STANDARDS WEB HITS

	June	July
Minimum Wage	6,610	5,552
Wage & Hour	3,716	3,792

ON-SITE SAFETY & HEALTH PROGRAM WEB HITS

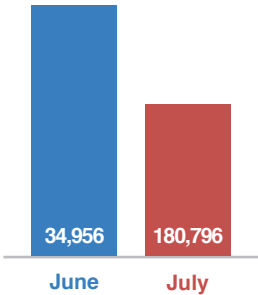


UI INTERNET CLAIMS WEB HITS

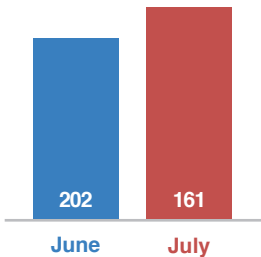


USTAR WEB HITS

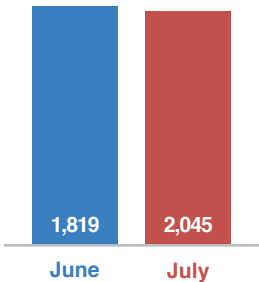
(the MO Unemployment State Tax Automated Reporting/USTAR System)



WORKERS' SAFETY PROGRAM



MISSOURI COMMISSION ON HUMAN RIGHTS



TOTAL LABOR.MO.GOV
WEBSITE HITS JULY
766,509

Total Views for MoLaborDept Channel: 246,007

Top 5 Viewed Videos

How to File an Unemployment Claim 125,215 views

What's Next? - Part 1 12,489 views

Phones are Busy 9,770 views

Work Benefit Amount Calculator 9,371 views

What's Next? - Part 2 8,438 views

5 Most Recent Videos

KC Ironworkers Contest Taking Program to New Heights 265 views

Missouri Show Caves 358 views

Summer Work for Youth 250 views

Altenburg Hardwood Lumber Company Makes a Point in Safety 40 views

Jacob's Cave Promo 129 views

Featured Video on <http://youtu.be/8nUX-X-Tdlk>

